

STATUS OF IMPLEMENTATION
FY 2021 Programs and Projects
First Quarter

Office: **PROFESSIONAL REGULATION COMMISSION**

Programs and Projects	Performance Indicators	Physical Reports			Financial Report		
		Target (Annual)	Actual	%	Allotment (Annual)	Obligation	%
PROFESSIONAL LICENSURE PROGRAM	<i>Outcome Indicators</i>						
	Percentage of graduates in all certificate courses given professional certification	56%	69.40%				
	<i>Output Indicators</i>						
	Percentage of applications for licensure examinations acted upon within two (2) days from filing	100%	100% of 31,959		227,471,952.99	17,957,770.55	
	Percentage of test items prepared/formulated/peer reviewed by the Professional Regulatory Boards	99%	99.35%		748,178,499.48	89,954,315.75	
	Percentage of statistical data for monitoring of school performance generated within one day after the release of examination results	100%	100%		26,611,321.04	4,009,553.66	
PROFESSIONAL REGULATION PROGRAM	<i>Outcome Indicators</i>						
	*Percentage increase in number of professionals registered under various mutual recognitions arrangements within ASEAN and other countries including international trade agreements where the Philippines is a signatory	6%	-		31,529,831.54	411,610.51	
	Percentage of cases resolved within three (3) months	8%	7.3%				
	<i>Output Indicators</i>						

Programs and Projects	Performance Indicators	Physical Reports			Financial Report		
		Target (Annual)	Actual	%	Allotment (Annual)	Obligation	%
	Percentage of request for professional identification cards (PICs) and registration certificates acted upon within the prescribed timeframe	100%	100% of 6,704		119,596,547.71	15,201,445.83	
	Percentage of complaints with investigations conducted	100%	100% of 39		44,798,122.64	8,542,732.68	
	*Number of institutions and establishments where professionals are employed that are inspected and monitored	1,170	-		78,143,424.41	11,873,366.98	
PROFESSIONAL DATABASE MANAGEMENT PROGRAM	<i>Outcome Indicators</i>						
	Percentage reduction of process cycle time of frontline services upon conversion to online services	96%	96%				
	<i>Output Indicators</i>						
	Percentage increase in the number of applicants and professionals provided with online services	33.72%	39.2%		121,115,836.11	6,590,284.77	


*No meetings were convened by ASEAN Chartered Professional Engineer Coordinating Committee, ASEAN Architect Council, and ASEAN Chartered Professional Accountant Coordinating Committee on the first quarter. Registration of ASEAN Chartered Professional Engineers, ASEAN Architects, and ASEAN Chartered Professional Accountants will only take place after meetings were convened.

*With the difficulty in conducting physical inspections due to imposed travel restrictions and quarantine protocols in the country, all scheduled inspection and monitoring were cancelled pursuant to Memorandum No. 17 s. 2020.

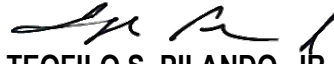
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Planning Management and Financial Service
MONITORING AND EVALUATION DIVISION

STATUS OF PROGRAM IMPLEMENTATION

1st Quarter

Office/Division (Program Manager)	Name of Program/Project	Brief Description of Project	Success Indicator/ Target Output	Timeframe	Program/Project Implementation Status
PRB Secretariat Division	Continuing impact assessment of Professional Regulation Commission/ Professional Regulatory Boards (PRBs) rules and procedures	This refers to the continuous review and impact assessment of rules and procedures, and existing professional regulatory laws to ensure compliance with the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 (RA No. 11032)	Reviewed and drafted: 1. Professional Regulatory Laws (PRLs) 2. Code of Ethics and Technical Standards 3. Policy and Procedures Issuances 4. Other regulatory policies of the different professions	By the end of December 2021	PRBs: <ul style="list-style-type: none"> Guidelines On The Evaluation And Granting Of CPD Credit Units To Activities Under Informal Learning And Professional Work Experience Including Activities Undertaken During The State Of Public Health Emergency Due To Covid-19 Crisis That May Earn CPD Credit Unit <ul style="list-style-type: none"> Aeronautical Engineering Medical Technology Occupational Therapy Respiratory Therapy Veterinary Medicine Psychology Guidelines on the Conduct of Refresher Courses Required Under Section 18, Rule III of the Implementing Rules and Regulations of Republic Act No. 9298 (Accountancy) Operational Guidelines For Registered Mining Engineers And Mine Foremen During The Transition Period Pursuant To Commission Resolution No. 2019-1146 (S. 2019), Entitled "Amending

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					<p>Relevant Provisions Of Resolution No. 1032 (S. 2017), Otherwise Known As The Implementing Rules And Regulations (IRR) Of Republic Act No. 10912, Known As The Continuing Professional Development (CPD) Act Of 2016”</p> <ul style="list-style-type: none">• Guidelines On The Evaluation And Granting Of CPD Credit Units To Professionals Who Provided Essential Services During The State Of Public Health Emergency Due To Corona Virus Disease 2019 Pursuant To Commission Resolution No. 1239 (S. 2020)<ul style="list-style-type: none">- Electronics Engineering- Medical Technology- Civil Engineering- Occupational Therapy- Respiratory Therapy- Veterinary Medicine- Psychology• Joint Resolution on Authority to Sign Analysis Certification of Pharmaceutical, Products and Their Raw Materials, Food/ Dietary Supplements, Health Supplements and Cosmetics

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					<ul style="list-style-type: none">• Guidelines on the Certification of Medical Representatives or Professional Service Representatives• Guidelines on the Implementation of Section 31 and 32 (A) Article IV, Republic Act (RA) No. 9646 on Supervision and Accreditation of Real Estate Salespersons• Code of Ethics for Dental Technologists - Supplement to the PRC Board Resolution No. 14, series of 2008, Code of Ethics for Dentists, Dental Hygienists and Dental Technologists• Scheduling the Online Oral Examination for Professional Electrical Engineers (PEE) and Prescribing Venue Therefor <p>PRC:</p> <ul style="list-style-type: none">• Implementation of Legal Management Information System• Amendment to the Alternative Work Arrangements for Central and Regional Offices Under the General Community Quarantine (GCQ) and Modified General Community Quarantine (MGCQ)• Registration with the Continuing Professional Development Accreditation System (CPDAS)

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					<ul style="list-style-type: none">• Rules on the Submission of COVID-19 Related Reports• Ingress and Egress at PRC Office Premises• Guidelines on the Use, Operation and Maintenance of Motor Vehicle Units of the Professional Regulation Commission• Guidelines for Selection of Authorized Personnel to be Assigned in the Confidential Printing Room of Central and Regional Offices• Timeline for the Submission of Bi-Monthly Executive Report on COVID-19 Related Expenditures for the Year 2021• Inspection of Personal and Other Item/s Before Entering the Examination Premises During Examination and Before and After Entering the Confidential Printing Room• Procedure in the Issuance of Board of Chemistry Certification in the Regional Offices• Revised Guidelines in the Assignment of Personnel in Licensure Examinations• Prohibition Of Extension Of Service Of Government Officials And Employees

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					<p>Who Have Reached The Compulsory Retirement Age</p> <ul style="list-style-type: none">• Revised Guidelines and Procedures on the Merging , Extraction, Printing, Editing Transmittal to Regional Offices Through Remote Printing, Releasing of Test Questions and Delivery of the Test Material Packages from PRC Regional Offices to Central Office During the COVID-19 Pandemic• Important Prescriptive Periods in Transacting with Continuing Professional Development Accreditation System (CPDAS)• Interim Guidelines on the Conduct of the 2021 Licensure Examinations• Alternative Work Arrangements and Temporary Closure of Premises for Central and Regional Offices Under the General Community Quarantine (GCQ)• Guidelines on the Temporary Closure of PRC Premises• Strict Observance of Existing Policies of the Commission• Work-From-Home Arrangement and/or Skeletal Workforce During the Imposed Enhanced Community Quarantine

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					<ul style="list-style-type: none"> • Submission Of Incident Report On Alleged Fixers And Supporting Documentary Evidence Thereof • Transfer Of Permanent Records Of Registered Professionals To Professional Registry Division
International Affairs Office (IAO)	Philippine Qualification Framework (PQF) and Continuing Professional Development (CPD)	The Commission is one of the agencies mandated under RA No. 10968 or the Philippine Qualifications Framework (PQF) Act to be responsible for the international alignment of the PQF with the qualification frameworks of other countries or regions and to provide technical assistance on the establishment of Career Progression and Specialization Program (CPSP).	Provided administrative support to concerned Office/PRB in the consultation meetings, dialogues, and referencing activities of qualification framework and CPSP-CATS Committees, CPSP-CATS Program Management Committee in drafting/finalization of Professional Qualification Titles.	By the end of December 2021	<p>Provided administrative support to fifteen (15) meetings of PRBs, CPSP-CATS Committees, CPSP-CATS PMC in conducting consultation meetings and drafting/ finalizations of Professional Qualification Titles</p> <p>Breakdown:</p> <ol style="list-style-type: none"> 1. 25 Jan. 2021 – Meeting with Comm. Yolanda D. Reyes, Comm. Jose Cueto, Jr., PRBs of Medicine, Dentistry and Specialty Societies on the scope of practice of medicine and dentistry 2. 28 Jan. 2021- Stakeholders’ consultation meeting with the PRB of Librarian 3. 4 Feb. 2021 – Stakeholders’ consultation meeting with the PRB of Interior Design 4. 9 Feb. 2021 - Stakeholders’ consultation meeting with the PRB of Interior Design 5. 24 Feb. 2021 - Stakeholders’ consultation meeting with the PRB of Librarian

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					6. 2 Mar 2021 – Meeting with PRBs of Engineering Cluster 7. 3 Mar 2021 - Stakeholders' consultation meeting with the PRB of Criminology 8. 4 Mar 2021 – CPSP-CATS Review Committee 9. 10 Mar 2021 – Meeting of the CPSP-CATS Committee of Dentistry 10. 10 Mar 2021 – Meeting if the CPSP-CATS Committee and Guidance and Counseling 11. 16 Mar 2021 - Stakeholders' consultation meeting with the PRB of Interior Design 12. 17 Mar 2021 - Stakeholders' consultation meeting with the PRB of Librarian 13. 18 Mar 2021 - Stakeholders' consultation meeting with the PRB of Criminology 14. 22 Mar 2021 – Stakeholders/consultation meeting with the PRB of Social Work 15. 25 Mar 2021 – Meeting with Dir. Giselle Durana, Atty. Omaidah Gandamra and Atty. Liza Hernandez on the draft resolution amending Resolution No. 1262, s. 2020

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			Finalization of guidelines on the implementation of CPSP-CATS: <ul style="list-style-type: none">• Accreditation of Specialty Societies• Recognition of Qualification Titles		<p>The draft guidelines on the implementation of CPSP-CATS are with the CPSP-CATS Review Committee for comments. Once signed, the PRBs will have their respective guidelines.</p> <p>Currently, only seven (7) PRBs left with their draft resolution on the Guidelines on the Creation of a Career Progression and Specialization Program for the Regulated Profession are conducting consultations with their stakeholders to identify their Career Progression and/or Specialization.</p>
			Creation of CPSP-CATS Committee for each of the regulated professions		<p>From the four (4) CPSP-CATS Committees created last year, seven (7) additional CPSP-CATS Committees for each of the regulated professions were already created as approved by the Commission as of 1st quarter. And these are:</p> <ol style="list-style-type: none">1. Electrical Engineering2. Guidance and Counseling3. Landscape Architecture4. Metallurgical Engineering5. Radiologic Technology6. Professional Teachers7. Criminology

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	ASSISTING PRBs IN MUTUAL RECOGNITION AGREEMENTS (MRAs) AND MUTUAL RECOGNITION PROFESSIONAL QUALIFICATIONS (MRPQs)	<p>The Commission and the PRBs will continue to actively participate in negotiations and review of bilateral/multilateral arrangements in order to promote and facilitate borderless practice of professions. Conduct of consultations, meetings, and other fora will also be pursued.</p> <p>This also includes the processing of certificates, permits, as well as applications for ASEAN Chartered Professional Engineer, ASEAN Architect, ASEAN Chartered Professional Accountant, Nurses, Medical and Dental Practitioners, pursuant to Philippines' commitment in MRAs.</p>	<ul style="list-style-type: none"> Meetings attended/ participated/ conducted/ provided 100% technical and administrative support for mutual recognition of professional qualification to concerned PRB as scheduled 	Year round	<ol style="list-style-type: none"> Attended/participated and rendered assistance to the PRBs in the 97th Meeting of the Coordinating Committee on Services and Related Meetings held on 23-25 March 2021 via MS Teams Conducted/ participated and rendered technical and administrative assistance to concerned PRBs in various meetings related to MRA/MRPQs and/or with submission of report within set timeline: <ul style="list-style-type: none"> Briefing for the aspiring ASEAN Architects on 18 January 2021 Consultation with PRB of Medical Technology on the MOU with Hawaii DOH on 17 March 2021 Consultation meeting with PRBs under Engineering Cluster on APEC Engineer Register of the Philippines on 29 March 2021 System presentation of Online ACPE, ASEAN CPA, ASEAN Architect System with Online Conferment on 31 March 2021 Attended/ participated in the following inter-agency consultation meetings: <ul style="list-style-type: none"> APEC Engineer Register Philippines – National Monitoring

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					<p>Committee (AERP-NMC) Meeting on 8 January 2021</p> <ul style="list-style-type: none"> • Inter-agency Consultation on the Reference Paper for a possible ASEAN Canada Free Trade Agreement on 19 February 2021 • ASEAN-Australia-New Zealand Free Trade Agreement 8th Committee on Trade in Services Meeting on 18 February 2021 • Philippine Working Group on Trade in Services Meeting on 23 February 2021 • APEC Engineer Register Philippines Special Technical Working Group (AERP – STWG) Meeting on 29 March 2021 <p>Moreover, prepared/formulated/review/consolidated inputs/response on the following:</p> <ul style="list-style-type: none"> • Nomination of representative/s to the ASEAN Competent Authority Committee on Surveying • Inputs on ASEAN Canada Terms of Reference • Inputs on the non-paper for the ASEAN-Australia-New Zealand Free Trade Agreement Services Upgrade Negotiations

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					<ul style="list-style-type: none"> Briefing notes for the concurrence for the Regional Comprehensive Economic Partnership and the ASEAN Trade in Services Agreement Inputs on the draft revised ACPE Assessment Statement Briefing notes on the Philippine Institute of Certified Quantity Surveyors, its foreign counterparts in the ASEAN Quantity Surveying Associations, and the practice of Quantity Surveying in the Philippines, relative to the Senate Bill No. 1890 Inputs on the ASEAN-France and ASEAN-Italy Development Partnership Inputs on the 2020-2021 ASEAN-US Trade and Investment Framework Arrangement and Expanded Economic Engagement Work Plan and ASEAN Plus Three Economic Cooperation Work Plan 2020-2021 <p>4. Facilitated the conduct of the following coordination/ consultative meetings with the PRBs and stakeholders:</p> <ul style="list-style-type: none"> PRB for Librarians (Convergence Part 2) on 13 January 2021 and 11 February 2021

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			<ul style="list-style-type: none"> Number of registered <ul style="list-style-type: none"> ASEAN Chartered Professional Engineers ASEAN Architect ASEAN CPA Nursing Services Medical Practitioners Dental Practitioners <p>Number of Special Temporary Permits (STP) and Temporary Training Permits (TTP) processed and issued</p>		<ul style="list-style-type: none"> PRB of Architecture (9th APEC Architecture Central Council Meeting) on 11 February 2021 <p>5. Implementation of MRAs/MRPQs:</p> <ul style="list-style-type: none"> Continuous processing of ACPE, AA and ASEAN CPA Applications Continuous processing of STP/TTP applications for Nursing, Medicine and Dental practitioners Continuous processing of verification application for Hawaii DOH <p>The IAO, through the Qualification and Recognition Division (QRD) processed fourteen (14) STPs and issued eight (8) STPs to foreign professionals; while eight (8) TTPs were issued</p>
Continuing Professional Development Division (CPDD)		The Continuing Professional Development Program Management Committee (CPD-PMC) shall undergo on the implementation of the	Number of conducted orientation on CPDAS updates.	By the end of December 2021	Conducted two (2) orientations on CPDAS updates for CPD Providers for Real Estate Service and License Librarians, CPD Providers and Monitors for Librarians.

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		computerized CPD Accreditation System (CPDAS) to streamline its operation of providing CPD units for professionals and CPD providers from the comfort of their homes and workplaces.	<p>Number of processed and accredited application for CPD Providers and Programs processed through CPDAS</p> <p>Conduct of meetings for the drafting of CPS Guidelines</p> <p>Monitoring of the CPD programs and activities</p>		<p>Accredited 116 CPD Providers and 1,358 CPD Programs.</p> <p>Approved 1,109 applications for Crediting of Activities that did not go through the CPD Council for accreditation.</p> <p>Conducted three (3) meetings for the drafting of CPS Guidelines.</p> <p>Monitored forty-seven (47) CPD Programs and activities.</p> <p>In addition, the following activities were also undertaken:</p> <ul style="list-style-type: none"> • Four (4) regular and special meetings of the CPD-PMC • Three (3) CPD Review Committee meetings • Six (6) meetings of the Monitoring and Evaluation of the Implementation of Accredited Programs Committee • One (1) meeting of the Committee Establishing the CPD Council Secretariat Office • Conducted 180 regular and special meetings of CPD Councils

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					<ul style="list-style-type: none"> Conducted one (1) regular meeting of CPD Secretariat and CPD Focal Persons in the Central and Regional Offices
Legal Service (LS)	Strengthening the Commission's quasi-judicial function	The Legal Service shall continue to embark on the Case Decongestion Project (CDP) through the streamlining of procedures and the hiring of more lawyers to conduct hearings, draft orders resolutions and decisions and provide other forms of legal assistance to the Commission and the Boards.	Number of lawyers hired for CDP Number of cases resolved within 3 months Number of cases with draft orders of dismissal and decisions Number of complaints received and investigation conducted	Year round	The Commission has engaged the services of thirteen (13) Hearing Officers for the CDP, eight (8) of which are newly hired lawyers during the 1 st quarter. A total of ten (10) cases has been resolved/closed and one hundred sixty-six (196) orders of dismissal and decisions have been drafted. The LS received fifty-five (55) complaints and conducted thirty-nine (39) hearings/investigations. Continuous meeting/orientation on the conduct of hearing via videoconferencing and other related proceedings.
		The Records Management System (RMS) and Legal Management and Information System (LMIS) will be implemented to preserve the	Number of case folders encoded in the system	Year round	The LS continues to update its inventory of case folders, in coordination with the Archives and Records Division, 1,295 case folders already encoded.

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		case records and to have ready access to the same.			Suspended encoding due to system maintenance and improvement.
		Immersion of lawyers and staff to extensive training in conciliation/mediation, mock trials, drafting of decisions and other pleadings will be pursued.	Number of cases disposed through mediation	Year round	Twelve (13) cases resolved through mediation (NCR, Regions 1, 7 and 9)
Licensure Office	Supporting the PRBs in licensure, disciplinary, accreditation, and visitorial functions	The Commission under its Licensure Programs aims for the migration of the paper-based licensure examination to a full computer-based type of examination through a cloud-based platform. Through this, the Commission can reduce its expenditures on physical proctoring, venue-rentals, and other human resource and logistical related costing.	Number of examinations conducted Number of examinees tested	Year round	<p>Eleven (11) licensure examinations (Medical Technology (2), Sanitary Engineering, Veterinary Medicine, Social Work, Geology, Qualifying Assessment for Foreign Medical Professionals, Physician, Respiratory Therapy, Optometry, and Ocular Pharmacology) were conducted and administered for the 1st quarter with 10,861 examinees.</p> <p>Ten (10) licensure examinations scheduled for the first quarter were approved to be rescheduled in 2nd semester of the year. These are as follows:</p> <ol style="list-style-type: none"> 1. Architecture 2. Physical Therapy 3. Occupational Therapy 4. Real Estate Consultants (Written) 5. Real Estate Consultant (REVALIDA) 6. Master Plumber 7. Psychology 8. Mechanical Engineering 9. Certified Plant Mechanics

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					10. Professional Teachers
Accreditation and Compliance Division		A revised guidelines on the conduct of inspection and monitoring of higher educational institutions and establishments will be issued to respond to the current time.	<p>Issuance of the revised guidelines on the conduct of inspection and monitoring of higher education institutions/ establishments with integrated procedure on the use of virtual platforms</p> <p>Number of certifications issued</p>	By the end of 2021	<p>The initial draft was routed, deliberated and updated based on the comments of ROs, PMFS, LS, ICTS and PRBs Consultations with PRBs and ROs have been scheduled to finalize the draft; final draft to be submitted to the Commission Proper by end of April 2021</p> <p>The Accreditation and Compliance Division in coordination with PRBs processed and issued the following Certification:</p> <ul style="list-style-type: none"> ● Accreditation – 181 ● Compliance – 66 ● Authority to Operate – 5 ● Registration - 2
Public Information and Media Relations Units (PIMRU)	Provide proactive measures for public assistance and information, including social media	In support to the Commission's thrust in delivering service excellence to all its stakeholders with utmost professionalism, responsibility, and credibility, all relevant, accurate and reliable information on Commission's ongoing programs, projects, and services, shall be disseminated through the use of	<p>Publishes 100% all requested articles, announcements, advisories, and press releases per month through the Commission's website, official Facebook page and Twitter handle within the standard timeframe.</p> <p>Responds 100% to inquiries and concerns posed by the</p>	Year round	Published 100% of all requested fifty-nine (59) announcements, forty-one (41) advisories, and fourteen(14) articles for the 1st Quarter of 2021.

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		the official website and social media.	<p>transacting public through phone calls, email, Commission's official Facebook page, and Twitter handle, within the standard timeframe.</p> <p>Maintain an increase of engagement rate at the Commission's Youtube account.</p> <p>Provides maximum assistance to the Commission in the conduct of media interview, TV appearance, and/or radio guesting</p> <p>Prepares and updates the Commission's Annual Communication Plan</p>		<p>Responded 100% to eighty (80) phonecalls, 2,778 emails, 4,803 Facebook messages, 189 Facebook comments, and 585 twitter queries</p> <p>Maintained an increase of subscribers from 256 to 271 at the Commission's Youtube account.</p> <p>Provided maximum assistance to the Commission in handling the five (5) media interviews, as follows:</p> <ol style="list-style-type: none"> 1. 11 January - Comm.Reyes in ARCHITECTV Carl E. Balita 2. 25 January - Chairman Pilando in CNN Philippines 3. 4 February - Chairman Pilando in PCCO 4. 16 February - Chairman Pilando in CNN Philippines 5. 28 February - Dr. Eleanor Almoro in Baby Switching Kapuso Mo, Jessica Soho <p>Submitted Commission approved 2021 PRC Communication Plan to DOLE-IPS on 8 February 2021</p>

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			Administer and monitor the Client Relationship Management System (CRMS)		Administered and monitored the CRMS. Conducted 1st Quarter evaluation of the current CRMS and submitted report to ICTS.
Information and Communication Technology Service (ICTS) Licensure Office	Computer-Based Licensure Examination System (CBLE)	This is an automated examination system that can be used to conduct computer-based licensure examinations. It aims to reduce the need for the usual requirements for a traditional pen-and-paper test (PPT) and to fast track the releasing of examination results immediately after the last subject of any licensure examination.	Conceptualized, developed and implemented CBLE	By the end of December 2021	For finalization of Terms of Reference (TOR)
ICTS	Database Cleansing and Management	This project aims to cleanse the Professional Database from unused database structure and redundant information. It will also ensure that all database are secured and the threat surface of all PRC database are reduced or eliminated, as well as ensure the reduction of downtime if the main LERIS database should fail in case of	100% Deployed	By the end of December 2021	Ongoing activities are the following: a. Identification of database records for cleansing b. Marking of duplicate records c. Correction of birthdate d. Updating of middle names

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		any system failure or natural disaster.			
ICTS	Procurement and Asset Management System	It is an integrated and efficient system that manages and monitors all PRC assets (land, buildings, office equipment, office supplies and materials and other consumables) from procurement planning to disposal. This will also provide various systems interfaces with all related systems to ensure accuracy and consistency in recording and monitoring of all PRC assets and properties.	100% developed, deployed and implemented	By the end of December 2021	50% developed; ongoing system development
ICTS	HRMIS- Payroll System	The system shall be set-up according to the existing payroll policies. Payroll details, including but not limited to monthly salary, allowances and loan deductions, shall be imported to the system. In addition, the system shall enable the setting-up of additional parameters for other payroll factors and deductions. Payroll details set-up	100% developed, deployed and implemented	By the end of December 2021	Development not yet started

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		Monetization, Incentives and Bonuses Set-up Deduction Set-up Government table and remittances			
ICTS	Online Real Estate Salespersons/ Medical Representatives Accreditation System	A web-based system with an appointment system that provides 24/7 services and processes the application and accreditation and renewal of accreditation cards of Real Estate Salespersons and Medical Representatives.	100% developed, deployed and implemented	By the end of December 2021	Scheduled to start the development by 2 nd Quarter
ICTS	Online ASEAN Chartered Professional Engineer (ACPE), ASEAN Chartered Professional Accountant (CPA), and ASEAN Architect (AA) Application/ Registration System	A web-based system with an appointment system that provides 24/7 services and processes the application and registration of ACPE, ASEAN CPAs and ASEAN Architects.	100% developed, deployed and implemented	By the end of December 2021	80% developed, ongoing system testing
Archives and Records Division	Interactive Archival Storage and Retrieval of Records System	This system aims to improve management and archiving of records through information technology with intelligent	11,195,090 pages of permanent records digitized	By the end of December 2021	100% developed, partial deployment to the different offices/division of the Commission: 1. Legal Service – fully deployed 2. HRDD – fully deployed

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Office/Division (Program Manager)	Name of Program/Project	Brief Description of Project	Success Indicator/ Target Output	Timeframe	Program/Project Implementation Status
		document recognition. T will replace the existing Central Records Management Information System (CRMIS) and is expected to greatly enhance and facilitate access to information particularly for verification and validation prior to making a decision or completing a transaction with stakeholders.			<ol style="list-style-type: none"> 3. ARD - fully deployed 4. Rating – fully deployed 5. PRD – fully deployed 6. PRC NCR – for deployment on the 2nd quarter 7. Other CO and RO – for deployment on the 3rd and 4th quarter <p>On the digitization of permanent records (groomed, cleansed, paginated, scanned, quality controlled, and OCRRed):</p> <ol style="list-style-type: none"> 1. Case folders = 315,292 pages (10.15%) 2. COS and CON = 579,840 pages (58%) 3. 201 Files = 73,451 pages (7.65%) 4. TOR and ML = 456,367 pages (72%) 5. PERRC = 364,906 pages (11.64%)
PRC Cebu PRC Davao	Property and Infrastructure	The Commission shall continue to invest in the needed equipment, furniture, and other assets in line with the thrust to improve the working environment, and in view of the	Procurement of needed equipment/furniture for Regional Offices	4 th quarter	<p>Ten percent (10%) of equipment/ furniture procured as of 1st Quarter (Davao)</p> <p>Phase I of construction of PRC-Cebu building is at 91.44% actual accomplishment as of March 31, 2021. (Cebu)</p>

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Office/Division (Program Manager)	Name of Program/Project	Brief Description of Project	Success Indicator/ Target Output	Timeframe	Program/Project Implementation Status
General Services Division		construction of new PRC building in the cities of Pasay City, Cebu, and Davao.	Procurement and installation of Fire Detection and Alarm System		Ongoing process on procurement of needed equipment/furniture, laptops, etc. for PRC-Cebu. The Revised Terms of Reference (TOR) and Bill of Quantities (BOQ) were referred by the Board of Mechanical Engineering to the Board of Electrical Engineering for concurrence/approval.
General Services Division		Acquisition of new and replacement of old and defective office equipment and property in the Central and Regional Offices will also be undertaken to increase employees' working productivity.	Replacement of unserviceable air conditioning units Supply, delivery, installation, testing and commissioning of Audio Video Equipment	1 st Quarter 3 rd Quarter	All air conditioning units in the Central Office were already installed except for two (2) units which are yet to be installed For rebidding by the BAC
PRC Tuguegarao		Improvement of building and putting up of additional facilities/ structures in PRC Offices in Tuguegarao and Legazpi will also be undertaken.	Construction of PRC Tuguegarao Testing Center	2 nd Quarter	Requested for the technical assistance and funding from DPWH RO2-CTDEO for the construction of Testing Center Met with the officials of Cagayan Third District Engineering Office (CTDEO) and Cong. Joseph L. Lara for the inclusion of the proposed project in the FY 2022 budget of DPWH

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			Installation of covered walk Building and other structures of PRC Tuguegarao building		Ongoing procurement for the construction and improvement of the PRC Building to be funded by the DPWH RO2 under their Repair and Construction Maintenance Facilities Project The amount of 9.3 Million budget was included in the budget proposal of PRC for FY 2022
PRC Legazpi			Additional furniture and fixture, equipment and other furnishings for the for the full operationalization of the testing center		Assessment and Evaluation of the remaining budget of 2020 for possible realignment to be used for this purpose
Human Resource Development Division (HRDD)	Completing the Reorganization of the Commission	The filling-up of vacant plantilla positions shall continue. Plantilla personnel shall be promoted and qualified contractual staff are regularized to increase the organization's strength, and to augment and	Fast-tracked filling-up of the 261 unfilled positions (Central and Regional Offices) pursuant to DOLE Memorandum dated 19 February 2021 on "Immediate Filling Up of Vacant Positions"	By the end of December 2021	Filled-up thirty-eight (38) plantilla positions for the 1 st Quarter <ul style="list-style-type: none"> • 9 appointed new personnel • 19 promoted employees • 10 regularized employees

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Office/Division (Program Manager)	Name of Program/Project	Brief Description of Project	Success Indicator/ Target Output	Timeframe	Program/Project Implementation Status
		strengthen the current manpower complement.			
		The HRDD shall complete the PRC Competency Modelling, Profiling and Assessment of the technical positions in the PRC Central and Regional Offices. It shall identify/review relevant functional competencies for all technical positions that cut across all PRC in the Central and Regional Offices for uniform job descriptions for each position level, and required level of proficiency per positions	<p>The following are expected by the end of the year:</p> <ul style="list-style-type: none"> • Prepared Competency Assessment Profile of next-in-rank to the Directors/Chiefs • Reviewed/Updated PRC Competency Framework and Competency Dictionary • Well trained/ capacitated HRDD personnel in job profiling and on application of the Competency Framework in the four (4) HR systems identified under the PRIME-HRM • Developed Position Profiles/Created a matrix of the identified positions and competencies. 	By the end of December 2021	<ul style="list-style-type: none"> • Administered the online Competency Assessment for next-in-rank to Directors and Chiefs from 07 February to 30 March 2021 • Prepared and submitted to Administrative Service the TOR for procurement of Consultancy Services for Competency Modelling, Profiling, and Assessment for the PRC, request for bidding to BAC and proposed modification of PPMP • Attended online course on Recruitment, Selection and Placement for PRIME Level 2 and seminar on Digital Recruitment, Process, Tools and Best Practices

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Office/Division (Program Manager)	Name of Program/Project	Brief Description of Project	Success Indicator/ Target Output	Timeframe	Program/Project Implementation Status
Decentralized Budget System Project Team	Decentralization of the financial management system	The approved Organizational Structure and Staffing Pattern provided for budget officer and accountant positions in each region to implement the full decentralization of the budget and accounting process. With full decentralization, funds will be directly released by the Department of Budget and Management to the regional offices, which will maintain a complete set of books of accountant and will be responsible for the preparation of financial reports for consolidation in the Central Office.	Consultation with the Regional Offices to determine the revised timeline for the implementation of decentralized financial management system Coordination with the Commission on Audit for the availment of virtual training on the eNGAS and E-Budget systems	March – April 2021	Submitted request to DBM for the enrolment of Modified Disbursement Scheme (MDS) account of Regional Offices (except Region 4B) in the Unified Reporting System (URS). Conducted consultation meeting with the regional budget officers and accountants in preparation for the implementation of the MDS in the regional offices by 3 rd quarter of 2021
ISO-QMS	ISO 9001-2015 Certification	Initial Certification/Recertification will be pursued in the Central and Regional Offices of the Commission to consistently provide quality services to Commission's clientele, and enhance customer satisfaction.	Sustained and enhanced the ISO 9001:2015 QMS Submitted reports on continual improvement activities and initiatives to FMS on or before the 15 th day of the month following the reference quarter	Year round	CENTRAL OFFICE <ul style="list-style-type: none"> Prepared a summary on February 19, 2021 for an appeal on the Commission's FY 2021 Tier I Level for approval of the DBM for possible additional budget of ISO-QMS for the effective implementation and in anticipation of the

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Office/Division (Program Manager)	Name of Program/Project	Brief Description of Project	Success Indicator/ Target Output	Timeframe	Program/Project Implementation Status
					<p>application of other regional offices for ISO Certification;</p> <ul style="list-style-type: none"> • Participated in the survey of the Development Academy of the Philippines (DAP) ISO Assessment Program through answering the questions in the google forms on February 26, 2021; • Issued a Memorandum directing the regional offices to submit quarterly accomplishment report to the QMSS of the Central Office for consolidation on March 30, 2021; <p>PRC NATIONAL CAPITAL REGION (NCR)</p> <ul style="list-style-type: none"> • Subjected to Internal Quality Audit on March 9-10, 2021; • Conducted a Management Review Meeting on March 11, 2021 in relation to the Internal Quality Audit (IQA) held on March 9-10, 2021; <p>PRC CAR</p> <ul style="list-style-type: none"> • Awarding of ISO 9001:2015 Certificate of Registration on February 8, 2021 valid from February 8, 2021 to February 7, 2024;

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Office/Division (Program Manager)	Name of Program/Project	Brief Description of Project	Success Indicator/ Target Output	Timeframe	Program/Project Implementation Status
					<p>PRC REGION I- ROSALES, PANGASINAN</p> <ul style="list-style-type: none"> • Prepared documentation on the processes and procedures in preparation for the ISO Certification . <p>PRC REGION II- TUGUEGARAO</p> <ul style="list-style-type: none"> • Posted Request for Quotation for a Third Party Audit Certification ISO 9001:2015 at PhilGEPS through RBAC Secretariat on January 8, 2021; • Conducted Management Review Meeting on January 11 & 15, 2021; • Conducted a meeting with the Regional Internal Quality Auditors and discussed about the Audit Program for CY 2021 on January 14, 2021; • Approval of the Audit Program for CY 2021 on February 4, 2021; <p>PRC REGION IVA- LUCENA</p> <ul style="list-style-type: none"> • Recertification of ISO 9001:2015 valid from May 31, 2021 to November 30, 2023; <p>PRC REGION V- LEGASPI</p>

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					<ul style="list-style-type: none"> Started using the ISO Certification Mark on February 18, 2021 as part of the letterhead in all the official communications and certificates issued by the Regional Office; Regularly conducts Management Review and Staff Meeting for better customer satisfaction. <p>PRC REGION VI- ILOILO</p> <ul style="list-style-type: none"> Submitted the budgetary requirements for ISO-QMS related expenses in FY 2022 on March 17, 2021; Internal Quality Auditors Meeting was held on March 30, 2021 in preparation for the Internal Quality Audit and Management Review on the second week and third week of April 2021, respectively; <p>PRC REGION VII- CEBU</p> <ul style="list-style-type: none"> Subjected to Special Audit on January 25, 2021; <p>PRC REGION VIII- TACLOBAN</p>

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					<ul style="list-style-type: none"> • Subjected to Internal Quality Audit on January 10-11, 2021; <p>PRC REGION X- CAGAYAN DE ORO</p> <ul style="list-style-type: none"> • Conducted procurement activity for the Engagement of a Certifying Body for a Third Party Audit Certification; <p>PRC REGION XI- DAVAO</p> <ul style="list-style-type: none"> • Printing of QMS and procedures manual for all copy holders; • Organizing of QMS and procedures manual for each copyholder; • Partial distribution of copies of the QMS and Procedures Manual; <p>PRC REGION XII- KORONADAL</p> <ul style="list-style-type: none"> • Prepared timeline for the ISO journey of PRC Regional Office XII on January 20, 2021; • Submitted proposed budget allocation on February 9, 2021 for ISO 9001:2015 training of employees pegged at P541,500.00 for the year 2022; • Identified personnel to be assigned/designated as members of the

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					<p>ISO-QMS Committee and prepared draft of Office Order for approval on March 31, 2021;</p> <ul style="list-style-type: none"> Identified possible dates for benchmarking at other PRC Offices which undertook ISO-QMS activities; Identified prospect training providers for ISO 9001:2015 orientation of employees; <p>PRC REGION XIII- BUTUAN</p> <ul style="list-style-type: none"> Updated the Matrix for trainings under the ISO 9001:2015 IQA and Risk Management to determine the training needs in preparation for the QMS implementation; Submitted Budget Proposal on February 9, 2021 under Tier 2 for ISO QMS 9001:2015; Discussed the proposal for the ISO 9001:2015 activities on February 22, 2021 which will commence in the 3rd Quarter of 2021 and its budget source with the Budget and Management Division and Director for Planning, Management and Financial Service; Conducted initial discussion on February 22-23, 2021 on the proposed activities in

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					<p>preparation for the following preparatory activities:</p> <ul style="list-style-type: none"> - Constitution of the ISO Sub-PMT/PRC ROXIII ISO Implementation Structure - Conduct of ISO 9001:2015 Full Awareness and Documentation Training for all employees - Attendance to the QMR and DQMR Training on ISO - Attendance of IQA Team Head to the Lead Auditor Training Course (LATC) - Attendance of the Documentation Control Officer to the Document Custodian Training - Conduct of Risk Management Workshop - Conduct of Training on Internal Quality Audit -Conduct of Write-shop/Workshop on the Documentation of Processes and - Conduct of Management Review Meetings ● Prepared Communication on March 31, 2021 for the request of assistance in the QMS preparatory activities from the Central Office and for the request of 2020 Continuing Funds to cover the initial

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					activities for ISO 9001:2015 implementation